

# EXMOUTH PUBLIC LIBRARY

## CONDITIONS OF USE

### **Libraries are for everyone**

Our commitment is to ensure your visit is a pleasant and satisfying experience.

### **You can expect to:**

- Feel welcome and at ease in a pleasant environment
- Have access to a broad range of resources and information
- Be clearly and efficiently directed to the services you require
- Receive friendly and prompt assistance
- Receive service in confidence and without bias
- Be treated with respect and courtesy
- Know your privacy is protected.

### **We ask you to assist us by:**

- Being considerate of other library visitors and respecting their rights (parents, guardians and carers always remain responsible for those in their care, their actions and behaviour)
- Treating staff with respect and courtesy at all times
- Treating the Library's facilities and property with care
- Obeying the Library's Conditions of Use
- Using your membership card to borrow items
- Complying with any reasonable request from Library staff.

## Conditions of use - Exmouth Public Library

### To help us provide a welcoming and safe environment, please:

- Treat other patrons with respect and courtesy
- Treat Library staff with respect and courtesy, and follow their instructions
- Meet acceptable levels of personal hygiene and clothing
- Take care not to cause an obstruction with power cords or belongings
- Use mobile phones outside the library area
- Use headphones when listening to digital audio devices
- View appropriate 'G' rated material on laptops or library computers
- Take responsibility for your belongings, do not leave unsupervised
- Supervise and take responsibility for those in your care
- Be considerate of others if taking photographs or videos in the building
- Inform Library staff if you have any concerns
- Do not enter the Library if under the influence of alcohol or drugs
- Leave the Library when requested at closing time or during an emergency situation.

### Please note:

- Assistance and therapy animals are welcome.
- Cold food and covered or bottled drinks are permitted (no strong smelling hot food).
- For your safety, surveillance cameras monitor public areas.
- Patrons who do not abide by these conditions may be asked to leave or be banned from the Library. Illegal behaviour will be referred to the WA Police.
- These conditions are in accordance with the Library Board of Western Australia Act 1951; Library Board (Registered Public Libraries) Regulations 1985.